ANAHEIM POLICE DEPARTMENT

Response to the Orange County Grand Jury Report

"A Child at Risk: Missed Opportunities to Save a Life"

August 2004
City of Anaheim
POLICE DEPARTMENT

August 6, 2004

Frederick P. Horn
Presiding Judge of the Superior Court
County of Orange
700 Civic Center Drive West
Santa Ana, CA 92701

RE: A Child at Risk: Missed Opportunities to Save a Life

Dear Judge Horn:

The Orange County Grand Jury produced a report entitled “A Child at Risk: Missed Opportunities to Save a Life.” In the Grand Jury report, the Anaheim Police Department was specifically requested to respond to two listed findings (findings 3 & 7) and one recommendation (recommendation 7) pursuant to Penal Code 933.05(f). The City of Anaheim is providing the following responses to the Grand Jury.

FINDING

3. “The Anaheim Police Department failed to acknowledge two prior responses to the female child victim’s address on Oct. 17, 2001, and Oct. 18, 2001, and no reports of those responses were written.”

RESPONSE

On November 10, 2003 at approximately 1440 hours, the Anaheim Police Department received a subpoena from the Orange County Grand Jury. The subpoena duces tecum was dated November 7, 2003 and signed by the Honorable Daniel J. Didier, Judge of the Superior Court of Orange County. A corresponding Declaration in Support of Subpoena Duces Tecum was dated November 7, 2003 and signed by Mr. Jan Hagan (Addendum A).

This subpoena requested the custodian of records to produce “All records for all dispatched police units initiated on police department computer system from November 1, 2001 through March 31, 2002 to 922 North Harbor Blvd. and 922 ½ North Harbor Blvd. in City of Anaheim. DR Report #02-13457”

The requested information was submitted to the Grand Jury in compliance to the issued subpoena on a document entitled “TIMELINE - 02-13457 - That document contained five entries associated with the two addresses from March 1, 2001 through March 31, 2002 (Addendum B).
Finding 3 of the Grand Jury’s report states, “The Anaheim Police Department failed to acknowledge two prior responses to the female child victim’s address on Oct. 17, 2001, and Oct. 18, 2001.” These dates do not fall within the dates requested on the subpoena issued by the Grand Jury. However, the Police Department searched their computer for all calls for service to the listed location and located 1 call for service on October 17, 2001 and 2 calls for service on October 18, 2001. These police responses were included in the Department’s response to the subpoena (Addendum B).

The second component of Finding 3 relates to the fact that “no reports of those responses were written.” This portion of the finding relates to the police responses to the associated addresses on October 17, 2001 and October 18, 2001. The following are a synopsis of the nature of these calls for service and the actions of the Police Department on those dates.

October 17, 2001, 10:46 A.M.:

The Police Department received a “911” hang-up call from 922 North Harbor Boulevard. The caller did not provide any information and hung up. Police officers were dispatched to the location. The officers were unable to contact anyone at the residence; there was no answer when the dispatch center called back and nothing appeared to be suspicious. The officers cleared the call and no report was taken or required. This incident was not associated with 922 ½ North Harbor Boulevard and there were no details provided or developed related to allegations of child abuse.

October 18, 2001, 11:28 A.M.:

A Spanish speaking reporting party called the Police Department from 922 ½ North Harbor Boulevard. The caller reported that the resident, [redacted], had a seven-month-old who cried abnormally loud. The caller thought the baby was being struck by someone, but did not know for a fact the child was being struck. The caller requested the call to be confidential and stated she had not seen any marks on the child. The officer contacted the mother of [redacted]. She told the officers the baby was previously taken to Kaiser Hospital on October 16, 2001, x-rays were taken and they proved negative. The mother also told officers the baby was teething. The officers did not see anything unusual and cleared the call documenting the mother’s comments in the call history. There were no signs of abuse requiring a report to be written or reporting to the Child Abuse Registry.

It should be noted the child was in fact taken to Kaiser Pediatric Clinic for a bruise on the left cheek. The child’s leg was also examined and determined to have a strain. The Police Department and Child Abuse Registry were not called by the hospital staff.

October 18, 2001, 9:07 P.M.:

A caller requesting to remain anonymous called the Police Department from 922 ½ North Harbor Boulevard to report the neighbor, living north of her residence, was smoking marijuana. Officers responded and were unable to locate a problem. The officers cleared the call and no report was taken or required.
It should be noted there were conversations with a member(s) of the Grand Jury prior to the issuance of the subpoena in which the topic of child abuse in Orange County was discussed. It is possible that during these conversations, police responses to 922 North Harbor Boulevard and 922 ½ North Harbor Boulevard were discussed, but it is unknown to what extent these responses were discussed.

The Anaheim Police Department believes there was one official request made by the Grand Jury regarding police responses to 922 North Harbor Boulevard and 922 ½ North Harbor Boulevard. This request came on November 10, 2003 in the form of a subpoena. In its response to the subpoena, entitled “TIMELINE – 02-13457 – ” the Anaheim Police Department disclosed all responses to the listed address.

FINDING

7. “Despite the inability of the Social Services Agency and the Anaheim Police Department to confirm abuse of the FCV, an aggregation of facts/observations might have revealed a pattern of abuse.”

RESPONSE


In each instance, officers conducted an investigation appropriate to the facts presented to them. During the January 17, 2002 incident, the officer went as far as conducting a visual inspection of the child after having the child disrobed by a parent. The officers involved in these two incidents acted appropriately and did not find sufficient legal cause to initiate any further criminal investigation nor did their situations meet the threshold of reporting the incident to the Child Abuse Registry.

The aggregation of all the facts obtained by police officers during each of the police responses, would not have resulted in a different outcome since there was no evidence obtained to substantiate child abuse. A different outcome could have been reached if police personnel would have been made aware of the information obtained by medical personnel and witnesses who did not disclose their knowledge until after the death of the child.

RECOMMENDATION

7. “The Anaheim Police Department increase the training of its personnel in recognizing child abuse. The department should avail itself of the training opportunities offered by the Social Services Agency in child-abuse recognition and reporting responsibilities of mandated reporters. (Finding 3)”
RESPONSE

The Anaheim Police Department agrees with this recommendation. The Anaheim Police Department conducted training for the entire Patrol Bureau during the months of February and March of 2004. The training consisted of four hours in the handling of child abuse, domestic violence and sexual assault investigations. The curriculum included the identification and investigation of child abuse cases, working with Social Services and the mandatory reporting requirements. This training was provided by a P.O.S.T. certified instructor. In addition, the Anaheim Police Department offers information to the public and its police officers in the form of pamphlets in the areas of domestic violence, child abuse and elder abuse (Addendum C). Additionally, information related to child abuse related crimes and the method of reporting such crimes are available on the Anaheim Police Department website (Addendum D).

The Anaheim Police Department has traditionally taken advantage of training opportunities offered by the Social Services Agency. Specifically, the department utilizes the eight-hour curriculum offered by the Orange County Department of Social Services, through the Child Abuse Services Team. The curriculum entitled “First Responders to a Child Physical Abuse” is given to patrol officers. Another course offered by Social Services is the “Child Sexual Assault Forensic Medical Exams.” This course is more appropriate for officers assigned to an investigative detail. Therefore, investigators assigned child sexual assault related cases are sent to this course in order to increase their level of expertise in this area.

Respectfully submitted,

[Signature]

JOHN WELTER
CHIEF OF POLICE

JW/rc

Attachments

c: Curt Pringle, Mayor, City of Anaheim
    David M. Morgan, City Manager, City of Anaheim
    City Council, City of Anaheim
ADDENDUM A

ORANGE COUNTY GRAND JURY
700 Civic Center Drive West
Santa Ana. CA 92701

Telephone: (714) 834-3320
Fax No: (714) 834-5555

BEFORE THE GRAND JURY

COUNTY OF ORANGE, STATE OF CALIFORNIA

In re: The Matter of the
Grand Jury Investigation of
Orange County Social Services
Agency and City of Anaheim
Police Department

) ) ) ) )
SUBPOENA DUCES TECUM

THE PEOPLE OF THE STATE OF CALIFORNIA TO:
CUSTODIAN OF RECORDS FOR ANAHEIM POLICE DEPARTMENT
425 South Harbor Blvd., Anaheim, CA

1. YOU ARE ORDERED TO APPEAR AS A WITNESS IN THIS MATTER,
And bring with you the Documents, Records, or other writings specified in the
attached Declaration of Jan Hagan, a member of the Orange County Grand Jury,
unless you make an Agreement with the Person named in Item No. 4 below.

2. THE DATE, TIME AND PLACE OF APPEARANCE ARE AS FOLLOWS:
   November 21, 2003 at 9:00 a.m., in the
   Hearing Room of the Orange County Grand Jury
   700 Civic Center Drive West, Santa Ana, CA 92701

3. YOU ARE NOT REQUIRED TO APPEAR IN PERSON, if you produce the
   records described in the attached Declaration of Jan Hagan, along with a
   completed declaration of the Custodian of Records in compliance with California
   Evidence Code Sections 1560(b), 1561, and 1562. (1) Place a copy of the
   records in an envelope or other wrapper, and enclose the declaration of the
   Custodian of Records and seal the envelope. (2) Attach a copy of this Subpoena
to the envelope, and write on the envelope your name and the date and time
indicated in Item No. 1, above. (3) Place this first envelope in a second
envelope and seal it, and mail it to the Orange County Grand Jury, at the address
indicated in Item No. 2 above.
4. IF YOU HAVE ANY QUESTIONS ABOUT THE TIME AND DATE YOU ARE TO APPEAR, OR IF YOU HAVE ANY QUESTIONS REGARDING YOUR COMPLIANCE WITH THIS SUBPOENA, CONTACT THE FOLLOWING PERSON BEFORE THE DATE ON WHICH YOU ARE TO APPEAR:

Jan Hagan  
Member of the Orange County Grand Jury  
Telephone: (714) 834-3320  
Fax No: (714) 834-5555

DISOBEDIENCE OF THIS SUBPOENA MAY BE PUNISHED AS A CONTEMPT OF THE ORANGE COUNTY SUPERIOR COURT, AND YOU MAY BE HELD LIABLE FOR ALL DAMAGES RESULTING FROM YOUR FAILURE TO OBEY THIS SUBPOENA.

Date Issued: 11/7/03

[Signature]
JUDGE OF THE SUPERIOR COURT  
FOR THE STATE OF CALIFORNIA, COUNTY OF ORANGE  
DANIEL J. DIDIER
DECLARATION IN SUPPORT OF SUBPOENA DUces TECUM

1. I, the undersigned, declare that I am a member of the 2003-04 Orange County Grand Jury, the party that has requested this Subpoena Duces Tecum:

2. The witness identified in the foregoing Subpoena has possession or control of the following documents, records, or other things and can produce them at the time and place specified on page one of this Subpoena Duces Tecum:

   All records for all dispatched police units initiated on police department computer system from November 1, 2001 through March 31, 2002 to 922 North Harbor Blvd. and 922 ½ North Harbor Blvd. in City of Anaheim. DR Report #02-13457

3. Good cause exists for the production on the documents or other things described in Paragraph 2 for the following reasons:

   The 2003-04 Orange County Grand Jury is investigating the operations and procedures of the Orange County Social Services Agency and the Anaheim Police Department in regard to their responses to child abuse reports concerning alleged abuse and the death of the minor child

4. These documents or other things described in paragraph 2 are material to the issues involved in this case for the following reasons:

   The 2003-04 Orange County Grand Jury is conducting a civil "watchdog" investigation of the County of Orange's and Anaheim Police Department's responses to child abuse reports in the case involving the death of the minor child

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: 11/7/03

Jan Hagan
ADDENDUM B

TIMELINE - 02-13457 -

3-1-01 [redacted] was born at Kaiser Hospital, Anaheim, to [redacted].

10-1-01 At seven months old, [redacted] is taken by her parents to the Kaiser Emergency Room regarding a macular rash on the face, torso, arms and legs. The Anaheim Police Department is not called. No Child Abuse Registry report is filed.

10-9-01 [redacted] is taken by her parents to Kaiser Hospital. She had a diaper rash and "honey crusted lesions" and is diagnosed with impetigo and diaper dermatitis. The Anaheim Police Department is not called. No Child Abuse Registry report is filed.

10-16-01 [redacted] was taken to the Kaiser Pediatric Clinic for a bruise on her left cheek. The parents report that [redacted] had been standing up in her playpen when her brother ran into her and they bumped heads approximately one week earlier. While being examined, she cried with motion of the left leg, and she would not bear weight on the same leg. [redacted] also had a red rash in the entire diaper area. [redacted] is diagnosed with a left leg strain and diaper dermatitis. The Anaheim Police Department is not called. No Child Abuse Registry report is filed.

10-17-01 At 1046 hours Anaheim Police Dispatch receives a 911 call, however, without providing any information, the caller hangs up. Anaheim Police Officers respond to 922 North Harbor Boulevard for the 911 hang-up call. Dispatch attempts to call the reporting party back and receives no answer. Officers unable to contact anyone and clear the call as unfounded. No report taken.

10-18-01 At 1128 hours, Anaheim Police Officers respond to 922½ North Harbor Boulevard for the first time on a suspicious circumstances call. The reporting party over the phone indicated the resident [redacted] had a seven-month-old who cried abnormally loud. Because of the screams, the caller thought the baby was being hit, however, she does not know for a fact the baby is being struck. The caller, [redacted], wants the call to be confidential. The reporting party also indicates no marks seen. Officers contact [redacted] mother, who indicated that the baby was already standing and fell, possibly injuring her leg. [redacted] mother tells officers the baby was previously taken to Kaiser Hospital on 10-16-01 and the x-rays were negative. The mother also told officers the baby was teething. The officer cleared the call as unfounded. No report taken by Anaheim Police Officers.
10-18-01 At 2107 hours, Patrol Officers respond to a call next to 922½ North Harbor Boulevard regarding marijuana being smoked from the residence. The unknown reporting party from 922½ North Harbor wants no contact. Officers are unable to locate a problem and clear the call as unfounded. There is no reference to any problems regarding a child on this call by the reporting party. No report taken by Anaheim Police Officers.

10-21-01 ______ was taken to the Kaiser Pediatric Clinic for a well baby visit. Medical records indicated ______ fell out of her crib and had a scar on her nose, as well as impetigo on her chin. The Anaheim Police Department is not called. No Child Abuse Registry report filed.

11-8-01 A Social Services Emergency Response Worker investigates the first Child Abuse Registry report. An announced home visit to 922½ North Harbor Boulevard by the social worker was conducted. The social worker checked ______ and the other children for marks. No suspicious marks or bruises were found on ______. The social worker reported that the children appeared healthy and well cared for. The social worker also interviewed ______ stated that ______ mother speaks in a loud voice, and she was not surprised that someone made a complaint. ______ previously told ______ that she should not talk so loud because others might think she is abusing her children. ______ stated that she had not seen any abuse of the children by the mother. Mr. ______ was also interviewed and corroborated the information provided by his wife, ______. The social worker determined that the allegations were unfounded. The Anaheim Police Department was not called.

12-22-01 A Social Services Emergency Response worker investigated the second Child Abuse Registry report, alleging general neglect of ______ after ______ was taken by her parents to Kaiser Medical Clinic for swelling in the baby's right arm. The family was referred to the Emergency Room for follow-up medical care. They respond to the Kaiser Emergency Room, arriving during the early morning hours of 12-23-01. The Anaheim Police Department was not called.

12-23-01 Social Services workers conduct an announced visit with ______ and her parents at Kaiser Hospital. ______ is examined in the Emergency Room for a fractured right arm. ______ mother told the social worker she did not know how ______ was injured, and she did not seek medical attention one week earlier when the baby's arm was most likely injured. The social worker interviewed ______ at Kaiser Hospital, who stated he did not suspect physical abuse, and that the injury could have occurred several ways. ______ injury was "non traumatic", and her arm was placed in a splint.
A Kaiser nurse tells the social worker that the mother told her the baby has been a problem since she was six months old. The mother later denies this or any of that statement. The social worker reportsthat appears "relatively healthy" in the hospital. The mother, is interviewed and is cooperative. The mother again admits that the injury was approximately one week old, however, she believed it had improved, that being the reason she did not seek medical attention. After seeing the baby in pain and observing swelling, she decided to take the baby to Kaiser Hospital. The mother denies being responsible for the injury and denies using corporal punishment in her home. The Social Services worker also interviewed a physician's assistant who confirmed that did not believe the injury was consistent with physical abuse. was concerned about neglect due to the fact that when was taken to the Emergency Room on 12-23-01, she was dirty. stated there were no other signs of trauma on the baby. The Anaheim Police Department was not called.

The social worker also conducted a home inspection follow-up on 12-23-01 and found no health or safety hazards. The parents were advised of California child abuse laws and were offered other services, which they refused. General neglect is substantiated due to the mother and father's delay in seeking medical attention. The Anaheim Police Department is not called.

1-17-02 Officers respond to a check the welfare call at 922½ North Harbor Boulevard. The reporting party was the Child Abuse Hotline. They received a call from a male, who told them he did not want his identity to be made known. Social Services stated they received information from the reporting party (who did not want to be known), who received information from the babysitter that a 10-month-old baby had bruising on the face and a lump on the neck. No further information was given regarding the name of the original caller or the babysitter. Anaheim Police Officers responded to the location. Officers contacted both parents, who spoke English. The residence was examined and was found to contain food, blankets, etc. The baby was also examined (without any clothing), and no bruising or other injuries were observed. Officers observed several other adults in the area of the rear house, however, none of those individuals attempted to contact the officers with any additional information. Officers were on scene for approximately 45 minutes and cleared the call as unfounded. who is later identified as a roommate, does not identify herself to Patrol Officers and does not offer any further information. Officers do not take a report.

1-21-02 The right arm is re-xrayed at Kaiser Hospital and appears to be in anatomical alignment.
1-22-02 It is determined during a later interview (which occurred on 3-26-03) of who is an ELI Home employee, that he was the reporting party to Social Services on 1-17-02, who wanted to remain unknown. On 1-22-02, (ELI Home employee) responds to 922½ North Harbor Boulevard and observes fading bruises on left wrist and a scratch over her left eye. does not contact the police department or Social Services.

Penal Code Section 11165.6 defines child abuse as a physical injury inflicted by other than accidental means upon a child.

Penal Code Section 11165.7 defines mandated reporters. Included in Section 11165.7 is Subsection (7), which defines a mandated reporter as an administrator or employee of a public or private youth center, youth recreation program or youth organization. Subsection (8) defines a mandatory reporter as an administrator or employee of a public or private organization, whose duties require direct contact and supervision of children. Subsection (14) defines a mandatory reporter as an employee of a child care institution, including but not limited to foster parents, group home personnel and personnel of residential care facilities. Subsection (35)(e) mandates that the absence of training shall not excuse a mandated reporter from their duties imposed in the Penal Code.

Penal Code Section 11165.9 mandates that reports of suspected child abuse or neglect shall be made by the mandated reporter to any police department, county probation or welfare departments.

ELI Home employee does not call police and does not file a child abuse report to Social Services. does not give a reason why he did not make the necessary calls later when interviewed by The ELI Home is clearly a mandatory reporter.

1-23-02 receives a call from (suspect's aunt). states that wants to take parenting classes.

1-24-02 responds to 922½ North Harbor Boulevard and contacts is described as not very responsive. tried to give information on parenting classes and other parenting information but was not very receptive about the information was giving her. does not file child abuse report. The Anaheim Police Department was not called.

3-04-02 taken to Kaiser Facility for well baby checkup by her mother. She is underweight. had rash and a swollen face. Mother is
told to bring back in two weeks. The Anaheim Police Department is not called.

3-18-02

[redacted] taken to Kaiser Facility by her mother for a weight check. Facial bruising is noted by the doctor. A child abuse report was not filed. The Anaheim Police Department was not called. Doctor orders full body x-ray and blood tests.

3-25-02

[redacted] is seen by a Kaiser physician at the Euclid facility. She is later interviewed and states that [redacted] was in good health. Blood work appeared normal or within acceptable limits.

3-26-02

At approximately 0620 hours, Anaheim Police Officer responds to 922½ North Harbor Boulevard reference a possible deceased child. [redacted] is found deceased. She is one year and 25 days old. Parents are brought to the Anaheim Police Department and are interviewed. They are not detained or arrested. The Orange County Coroner is notified and responds. The scene is processed by Anaheim Police Department Forensics personnel as a possible crime scene.

3-26-02

[redacted] three siblings are removed from the home and placed in protective custody at Orangewood Home. This was done due to the previous CAR reports and initial statements made by [redacted] (suspected abuse). At approximately 1830 hours, Anaheim Police Department Detectives interview ELI Home employees. This is when states he was the anonymous caller on 1-17-02. Detective attends the post mortem autopsy of [redacted]. It is performed by [redacted]. The findings are inconclusive. Cause and classification are pending.

3-26-02

Parents are interviewed, as well as other witnesses. Parents give history of child and previous doctor visits. Claim they did not purposely or intentionally injure or harm their child. Father describes his actions the morning of the incident. He states [redacted] is breathing at approximately 0530 hours when he leaves for work. Mother states she wakes up at approximately 0600 hours and baby is warm but she attends to younger sibling. After feeding younger sibling, she discovers [redacted] is not breathing. She wakes roommate [redacted] and calls 911.

11-21-02

[redacted] is interviewed at the request of the Orange County District Attorney.

06-2002

In-camera hearing reference discovery of case file is held before a Special Master that was appointed by the court. Portions of the case file are ordered released. City of Anaheim and the Anaheim Police Department comply with the court's ruling.
8-12-02  Death Certificate is amended. Cause of death is ruled as Ketoacidosis due to starvation, due to maternal neglect. The death is classified as a homicide.

11-2002  Spoke informally to Orange County District Attorney. At present, they feel there is insufficient evidence to file charges.

Jan/Feb-03  A court hearing takes place and the judge orders that the siblings are not to be reunited with their parents. Parents appeal the judgment and lose the appeal. Hearing to terminate parental rights set for August, 2003.

April/May-03  Case is formally presented to Orange County District Attorney for review by Detective [redacted] of the Homicide Detail.

7-16-03  Orange County District Attorney [redacted] issues complaint on [redacted] for three counts 273(a) PC. An arrest warrant is obtained by Anaheim Police Department Detectives.

7-18 03  [redacted] is taken into custody in the city of Corona and is booked at the Anaheim Police Department temporary detention facility.
Sexual Assault/Family Crimes/Domestic Violence Unit

1 Sergeant
8 Detectives
2 CSP Counselors

The Family Crimes/Sexual Assault/Domestic Violence unit has the responsibility of investigating offenses related to:

- Child Abuse
- Juvenile Violators
- Elder Abuse
- Sexual Assault
- Missing Persons
- Child Custody
- Domestic Violence
- Megan’s Law Information

Youth Counseling Services
Comprehensive counseling and Juvenile Diversion Services are provided at the Anaheim Police Department under contract with Community Services Programs. The counseling services are directed towards “at risk” and pre-offender youth.

If you would like more information please contact one of our counselors at (714) 765-1827 or (714) 765-1688.

Missing Persons
Each year hundreds of people go reported missing in the City of Anaheim. Thankfully the vast majority of these return home safely. You may file a missing person’s/ runaway report at the front counter of the Anaheim Police Department. It is helpful to bring a picture of the subject. Once the report is filed the subject will be entered into a nationwide database.

When the reported missing person returns or is located it is important to contact the Anaheim Police Department so we may update our records!!!

Megan’s Law Sex Offender Information
California for more than 50 years has required dangerous sex offenders to register with their local law enforcement agencies. However, information on the whereabouts of these sex offenders was not available to the public until the implementation of the Child Molester Identification Line in July 1995. The information available was further expanded by California’s Megan’s Law in 1996 (Chapter 903, Stats. of 1996).

Megan’s Law is named after seven-year-old Megan Kanka, a New Jersey girl who was raped and killed by a known child molester who had moved across the street from the family without their knowledge. In the wake of the tragedy, the Kanka’s sought to have local communities warned about sex offenders in the area.

Now, California’s Megan’s Law arms the public with certain information on the whereabouts of dangerous sex offenders so that local communities may protect themselves and their children. The law also authorizes local law enforcement to notify the public about high-risk and serious sex offenders who reside in, are employed in, or frequent the community.

The law is not intended to punish the offender and specifically prohibits using the information to harass or commit any crime against the offender. It recognizes that public
safety is best served when registered sex offenders are not concealing their location to avoid harassment.

Megan’s Law information can be reviewed at the Anaheim Police Department by appointment. You may make an appointment by calling the Family Crimes Unit at (714) 765-1583.

(You will need Adobe Acrobat to open these files.)

If you do not have the Acrobat Reader, you may \href{http://www.adobe.com/products/acrobat/readstep2.html}{here}.

**Resources:**

**Child Abuse**

- Orange County Child Abuse Registry (714) 940-1000 (24 hrs)

  You may use the Child Abuse Registry to report any case of suspected child abuse anonymously 24 hrs a day.

  CHILD SEXUAL ABUSE PREVENTION TIPS TO PARENTS
  Childabu.pdf

  A PARENT'S GUIDE FOR PREVENTING CHILD ABDUCTION
  Pub-abdu.pdf

**Elder Abuse**

Orange County Adult and Elder Abuse Hotline (714) 566-3116

ELDER ABUSE
Elderabu.pdf

**Domestic Violence**

EVERY 15 SECONDS A WOMAN IS BEATEN...HOW CAN SOMEONE ESCAPE THE VIOLENCE?
Batrdwmn.pdf

**Sexual Assault**

SURVIVING SEXUAL ASSAULT FACTS PREVENTION SERVICES
Sexualas.pdf

SEXUAL ASSAULT PREVENTION Brochure
Pub-sxas.pdf

TEEN DATING AND VIOLENCE Brochure
Teen Date.pdf

http://www.anaheim.net/depts_servc/police/domestic.htm

7/1/2004
**Physical Child Abuse**

**Physical Indicators**

Unexplained Injuries—
- On face, lips mouth
- On torso, back, buttocks, thighs
- Various stages of healing
- That form regular patterns
- Matching the shape of the object used
- On multiple planes of the body
- To external genitalia

Unexplained burns—
- Caused by cigars of cigarettes
- On soles of feet
- On back of buttocks
- Immersion type burns
  - “Soil” or “glove” type burns
    - That show the outline of an object

Unexplained fractures—
- To skull, nose, or face
- In various healing stages
- Multiple or spiral

**Behavioral Indicators**

Wary of adult contacts
- Apprehensive when other kids cry
- Extremely aggressive
- Extremely withdrawn
- Frightened of parents
- Afraid of home
- Report injury by parents
- Feels the injuries were deserved
- Vacant or frozen stare
- Monosyllabic responses
- Inappropriate maturity
- Manipulative attention seeker
- Only has superficial friends
- Seeks affection indiscriminately
- Poor self esteem
- Overly compliant
- Exaggerated fearfulness
- Seizures
- Excessive vomiting
- Depressed, withdrawn, apathetic
- Suicide attempts
- Self-mutilation
- Hyper vigilant
- Overprotective of parents
- Sleep, speech, eating disorders
- Substance abuse
- Criminal acts

Unexplained injuries are not consistent with mechanism described by care giver.

Information is based upon P.O.S.T. training material 1994.

Prepared by:
Jack D. Sharkey

Revised '99 CAHO1.PUB

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**Child Abuse Guide**

"TO PROTECT is to Serve"
**NEGLECT**

**Physical Indicators**
- Structurally unsafe housing
- Gas leak or fire hazards
- Broken stairs or no railings
- Unprotected upper story windows
- Available poisons or medicines
- Accessible, unprotected weapons
- Presence of vicious animals
- Exposed electrical wiring
- Inadequate heating
- Festering garbage
- Human or animal excrement
- Presence of dangerous persons
- Inoperable plumbing
- Rodent infestation
- Rotting, moulding food
- Inadequate food for child’s age

**Behavioral Indicators**
- Begging, stealing food
- Extended stays away from home
- Constant fatigue
- Alcohol or drug use
- Deafness
- States there is no caretaker
- Depressed, withdrawn, apathetic
- Exaggerated fearfulness:
  - Repeated ingestion of harmful matter
  - Regressed behavior
  - Antisocial, destructive behavior
  - Insomnia, eating disorders
  - Habit disorders (rocking, biting)
  - Race school attendance
  - Delayed speech
  - Inappropriate attention seeking
  - Talks in whispers or whispers
  - Assumes adult concerns or worries
  - Abrupt changes in school progress

**EMOTIONAL ABUSE**

**Physical Indicators**
- Hyperactive, disruptive behavior
- Shallow, empty facial expressions
- Eating disorders
- Self-mutilation
- Habit disorders (head banging, biting)
- Inappropriately adult or infantile
- Speech disorders
- Lag in physical development
- Failure to thrive
- Anti-social behaviors

**Behavioral Indicators**
- Poor self-esteem
- Overly aggressive, demanding
- Overly passive, compliant
- Sleep, speech disorders
- Inopportune attachments
- Exaggerated fearfulness
- Depressed, withdrawn, apathetic
- Substance abuse
- Afraid to play
- Inappropriate adult concerns
- Inappropriately nflashlized
- Suicide
- Running away
- Self-mutilation

**SEXUAL ABUSE**

**Physical Indicators**
- Torn, stained, bloody clothing
- Pain or itching in genitalia
- Difficulty in walking or standing
- Bruised or bleeding genitalia
- Painful erections
- Poor sphincter control, elasticity
- Bites marks around genitalia
- Pre-teen venereal lesions
- Foreign objects in genitalia
- Pregnancy
- Scared or mutilated genitalia

**Behavioral Indicators**
- Compulsive sexual behavior
- Disgust with own or other sex
- Covert touching of others genitals
- Demanding others touch their genitals
- Asks or attempts to undress others
- Refuses to put on clothes
- Secretly exposes self
- Compulsive play with feces
- Putting objects in genitals
- Problems with sexual behavior
- Drawings of group sex, or violence
- Seductive behavior with strangers
- Prostitution
- Unusual accumulations of money
- Harming own or others genitals
- Fear of being touched
- Fear of going home
- Running away from home
- Sophisticated sexual knowledge
- Suicide
EPO (Family Code 6250)
A judicial officer may issue an EPO when:
1. A person is in immediate and present danger of domestic violence, based on the persons allegation of a recent incident of abuse or threat of abuse or
2. A child is in immediate and present danger of abuse by a family or household member or
3. Child abduction or
4. Stalking (D.V. and non-D.V.) or
5. Elder abuse (physical abuse or neglect; excludes financial abuse alone)

PC 273.6 (civil orders)
*TRQ - an order issued by a family law court and is good for 20 days unless extended.
*Order after Hearing - issued after a hearing on a TRO. Usually good for 3 yrs
*EPO - obtained by a peace officer and is good for 5 court days.

PC 166(c)(1) (criminal orders)
*DV Order - may be issued during probation.
*Criminal Protective Order - issued while a case is pending in court.

PC 12028.5
A peace officer at the scene of a domestic violence incident involving a threat to human life or a physical assault, shall take custody of any firearm or other deadly weapon (listed under PC 12020) in plain sight, with a consent search or through any other lawful means.

Domestic Violence
A Quick Reference Guide

Domestic Violence PC 13700

Abuse
Against any sex; adult or minor
Intentionally or recklessly
Cause or attempt to cause
Bodily injury or sexual assault
Or place the victim in fear
Of imminent serious bodily injury
to that person or another

Relationships
Spouse or former spouse
Cohabitant or former cohabitant
Having a child in common
Engagement - current or past
Dating or former dating

Anaheim Police
Department
Family Crimes Detail
425 S. Harbor Blvd.
Anaheim, CA 92805
Phone: 714-765-1571
Fax: 714-765-1646
**PC 273.6 (Felony)**
The two parties involved must be:
- Married or
- Formerly married or
- Cohabitating or
- Ex-cohabitant or
- Have a child in common (excludes pregnancy alone)
And there must be **visible injury** or evidence of an internal injury.
Officers **shall** arrest under PC 836(a)

**PC 243(e)(1) (Misdemeanor)**
The two parties involved must be:
- Current* or former spouse*
- Current* or Former cohabitant*
- Have a child in common*
- Current or formerly engaged
- Current or formerly dating
  *-no visible injury

Under PC 836(d) an arrest may be made for any 243(e)(1) committed in or out of your presence when:
- You have probable cause to believe an assault has occurred &
- The arrest is made when probable cause arises

**PC 273.6 and PC 166 (c)(1) (Misdemeanor)**
Under 836(c) an arrest **shall** be made for D.V. restraining order violations committed in or out of your presence when:
- You have probable cause to believe a willful violation has occurred

<table>
<thead>
<tr>
<th>No visible injury</th>
<th>Relationship</th>
<th>Visible injury</th>
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<td>Married</td>
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<td>Ex-spouse</td>
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<td>PC 243(e)(1)</td>
<td>Cohabitant</td>
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<td>Engaged Past-present</td>
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</tr>
<tr>
<td>PC 243(e)(1)</td>
<td>Dating Past-present</td>
<td>PC 243(e)(1)</td>
</tr>
</tbody>
</table>

**Associated D.V. Laws**

**Felony**
PC 136.1 (c)(1) - dissuading a victim from reporting, using threats of force or fear.
PC 236 - false imprisonment
PC 243 (d) - battery with serious injury
PC 245 (a)(1) - ADW
PC 245 (a)(2) - ADW w/gun
PC 273a(a) - child endangerment likely to cause GBI or death
PC 422 - criminal threatening of GBI
PC 459 - entry with intent to commit a felony
PC 561 - interference or destruction of phone lines
PC 594 (b)(1) - felony vandalism
$400 or more
PC 646.9 stalking, reasonable fear with a credible threat and a pattern of conduct

**Victim**
- Note relationship (marriage date)
- Describe victim’s location, emotional and physical condition
- Victim’s spontaneous statements
- If possible, record victim’s interview
- Describe victim’s injuries
- Prior D.V. calls (PC 13730(c)(2))
- Alcohol or drug usage
- Where can the victim later be located
- Give victim referral info (PC 13701)

**Suspect**
- Describe suspect’s location, emotional and physical condition
- Spontaneous statements by suspect
- Describe suspect’s injuries
- Alcohol/drug usage (PC 13730(c)(1))
- Interview the suspect

**Witnesses**
- Find and interview the RP
- Find any witnesses (ie. neighbors)
- Children present (list as wts. or 273a (b) victims, if present curing crime)
- Interview children (note emotional state)
- List agencies on scene (CPS, EMS, etc.)
- Identify treating doctors

**Evidence**
- Photograph the injuries of both parties
- Photograph the scene ‘or evidence of violence
- Photograph/seize torn, bloody clothing
- Consider the 911 call as evidence
- Book weapons (PC 12028.5)
- Felony - at large cases - obtain a photo of the suspect from the victim
RESOURCES:

To report suspected abuse or neglect:
In private home settings call
Adult Protective Services:
(800) 451-5155
In licensed care facilities call
Long-Term Care Ombudsman:
(714) 479-0107
Anaheim Police Department:
(714) 765-1900
For mental health services only call Mental Health:
(714) 972-3700 (for persons 60 years old and older)
(714) 517-6300 (for persons under 60 years old)

Supportive Services Available:
Adult Day Care
Counseling/Support Groups
Friendly Visitor
Home Health Care
Housing/Placement Information
Legal/Financial Counseling
Overnight Care
Senior Centers
Transportation

NOTES:

ELDER ABUSE INFORMATION GUIDE

Anaheim Police Department
425 S. Harbor Blvd.
Anaheim, CA 92805
Phone: 714 765-1571
(All Other Types of Abuse)

Anaheim Police Department

Officer Handout 8/03
Elder and Dependent Adult Abuse

**is:**

The neglect or mistreatment of an elderly or dependent adult.

**ELDER AND DEPENDENT ADULT ABUSE MAY INCLUDE:**

**NEGLIGENCE**

Failure of a caregiver to provide basic necessities such as:
- Water
- Food
- Clothing
- Medical Care

**MENTAL ABUSE**

Verbal Harassment

Threats or other intimidating behavior that results in fear, agitation, confusion, severe depression, or other forms of serious emotional distress

**PHYSICAL ABUSE**

- Throwing/Slapping/Kicking/Pushing
- Confining the victim
- Causing unnecessary pain

**INTENTIONAL OVERUSE OR UNDERUSE OF MEDICATION**

Sexual exploitation

Withholding food or water

**FINANCIAL ABUSE**

- Extortion (taking money or property through pressure, threats or intimidation)
- Theft or Embezzlement
- Fraud (taking money or property by deception or misrepresentation)

**ABANDONMENT**

Desertion or wilful forsaking of an elder or dependent adult by anyone having care or custody of that person under circumstances in which a reasonable person would continue to provide care and custody.

**Victims Are:**

- Elders are 65 years and older
- Dependent adults, ages 18-64, unable to meet their own needs due to physical or mental incapacity
- Victim will often protect abusers

**Abusers Often Are:**

- Involved as a caregiver
- Related to the victim
- Dependent on alcohol or drugs
- Dependent on the abused person in some way
- Experiencing psychological problems
- In positions of control in the victim’s life

**Applicable Laws:**

- 368 P.C. Elder Abuse, physical/financial
- 487 P.C. Grand Theft
- 503 P.C. Embezzlement
- 518 P.C. Extortion
- 532 P.C. Theft by False Pretenses
- 261 P.C. Rape

**Mandatory Reporting**

The following individuals are legally required to report suspected elder/dependent adult abuse by phone ASAP and with a written report within (2) two working days:

- Law Enforcement
- Health Practitioners
- Adult Protective Services
- Care Custodians
- Clergy

*Per Welfare and Institution Codes 15600, 15630, and 15633.*

**CONFIDENTIALITY**

The name of the reporting party is confidential and is not to be disclosed to the victim, their family or the alleged abuser.

NOTE: 15633 W.I.C. Makes this a Misd.

**Things to look for at the scene:**

This list is intended to assist you as a guide of some of the things to look for.

1. Examine the entire environment.
2. Visible signs of physical abuse?
3. Is the person gravely disabled and cannot adequately care for themselves? Self-abusive?
4. Does the person have access to food/water/telephones/bathroom?
5. Are they malnourished? Look for photos of the victim for comparison.
6. Are there inherent dangers? Utilities?
7. How is their personal hygiene?
8. What is their mental state? Confused? Lucid?
9. Look for medications and document them.
10. Look for medical papers and note doctor’s names/phone numbers.
11. Before interviewing the victim, separate them from potential witnesses and suspects.
12. Try to locate any witnesses or potential witnesses. If the victim dies, the may become a homicide case.
13. Are there signs of false imprisonment, such as bolts on the door or restraints?
14. Look for financial statements, legal papers, such as a will.
15. Is the victim getting their mail, or is it being withheld from them?
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Anaheim Police Department
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Causing unnecessary pain
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Per Welfare and Institution Codes 15600, 15630, and 15639.

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AFTER THE REPORT IS MADE:
Each report to the Registry is assigned to a Senior Social Worker for investigation and case planning. The assigned social worker attempts to have a private face-to-face meeting with the victim within 10 calendar days.

FACTS:
- Nearly 6000 reports of elder and dependent adult abuse were reported to the Orange County Elder and Dependent Adult Abuse Registry in 2002.
- Elder and dependent abuse reports have increased by over 40% since 1999.
- Between 450-550 reports are received at the Registry each month.
- Victims live throughout the county and are at all income levels.

BENEFITS OF REPORTING ABUSE
- The elder or dependent adult will be given options to keep him/her safe from harm.
- The victim and their family members can be linked with appropriate community resources.
- Unaware family members and friends can be alerted to step in and help.
- The APS social worker can assist victims and their families in developing individualized care plans.
- The reporter can feel relief in knowing that a professional is assessing the situation.