August 12, 2008

Honorable Nancy Wieben Stock
Presiding Judge
Orange County Superior Court
700 Civic Center Drive West
Santa Ana, CA 92701

Re: Response to Orange County Grand Jury Report "Water Budgets, Not Water Rationing"

Dear Judge Wieben Stock:

Pursuant to California Penal Code sections 933(c) and 933.05, the Board of Directors of the Serrano Water District, which is the governing body of that public agency, has reviewed, and has authorized and directed me to transmit, these comments to the Presiding Judge of the Orange County Superior Court on the findings and recommendations pertaining to the Orange County Grand Jury’s May 22, 2008 report entitled “Water Budgets, Not Water Rationing”:

Finding F-1: Opportunities for further water conservation exist especially with regard to landscape watering.

Response: Pursuant to Penal Code section 933.05(a)(1), the Serrano Water District agrees with the finding.

Finding F-2: Conservation pricing, or tiered pricing, with a fair and reasonable base allotment, followed by tiers of higher rates, can be an effective tool to motivate further conservation.

Response: Pursuant to Penal Code section 933.05(a)(1), the Serrano Water District agrees with the finding.

Recommendation R-1: Continue to emphasize methods and availability of tools that assist customers in understanding weather-based irrigation practices by:

- Providing a hotline for assisting the public with landscape irrigation information.
- Providing a countywide soil texture map on the MWDOC website.
• Developing an Orange County specific water calculator on the MWDOC website.

Response: Pursuant to Penal Code section 933.05(b)(2), the recommendation has not yet been implemented, but will be implemented in the future. The Serrano Water District anticipates that implementation will occur during next six months. In this regard, Serrano Water District notes that the Municipal Water District of Orange County ("MWDOC"), has recently committed to implementation of these recommendations by November 20, 2008 on behalf of itself and the retail water agencies in Orange County (including Serrano Water District).

Recommendation R-2-A: Develop monthly water allocations for each customer based on both of the following:

• A per person indoor water allotment that satisfies basic needs.

• An outdoor water allotment that applies the weather-based method over the customer’s landscape area.

Response: Pursuant to Penal Code section 933.05(b)(3), the recommendation requires further analysis with respect to the financial and technical feasibility of the Serrano Water District implementing the specific recommendations, and whether the Serrano Water District has sufficient staff and/or resources budgeted in this fiscal year to implement the recommendation. It is anticipated that such analysis will be conducted within six months from the date of the Grand Jury report.

Recommendation R-2-B: Develop a tiered-pricing structure with the first tier based on individual customer water allocation priced at a commodity rate, and subsequent tiers priced significantly higher to encourage conservation. The pricing should be structured in a manner that will preclude the necessity of price increases as a result of reduced water use.

Response: Pursuant to Penal Code section 933.05(b)(3), the Serrano Water District determines that this recommendation requires further analysis in order to determine if the recommendation can legally be implemented in compliance with Article 13D of the California Constitution, as interpreted by the California Supreme Court in Bighorn-Desert View Water Agency v. Vergil, 30 Cal.4th 205 (2006), and the California Court of Appeal in Pajaro Valley Water Management Agency v. Amrhein, 150 Cal.App.4th 1364 (2007). It is anticipated that such analysis will be conducted within six months from the date of the Grand Jury report.
Honorable Nancy Wieben Stock  
August 12, 2008  
Page 3

Recommendation R-2-C: Modify water bills to clearly explain monthly allotment and monthly water usage.

Response: Pursuant to Penal Code section 933.05(b)(3), the recommendation requires further analysis with respect to the feasibility of the Serrano Water District including such monthly allotment and water usage information in customer water bills by means of the District’s water billing software. It is anticipated that such analysis will be conducted within six months from the date of the Grand Jury report.

Please feel free to contact the undersigned at (714) 538-0079 should you have any questions regarding the responses of the Serrano Water District to the Orange County Grand Jury’s report entitled “Water Budgets, Not Water Rationing.”

Very truly yours,

SERRANO WATER DISTRICT

[Signature]

David H. Noyes  
General Manager

cc: Board of Directors  
Joel Kuperberg, General Counsel