



County of Orange
California

Thomas G. Mauk
County Executive Officer

July 26, 2011

Honorable Thomas J. Borris
Presiding Judge of the Superior Court of California
700 Civic Center Drive West
Santa Ana, CA 92701

Subject: Review of the November 2, 2010 General Election

Dear Judge Borris:

Per your request, and in accordance with Penal Code 933, please find the County of Orange response to the subject report as approved by the Board of Supervisors. The respondent is the Registrar of Voters. If you have any questions, please contact Michelle Zink at (714) 834-7487 in the County Executive Office, who will either assist you or direct you to the appropriate individual.

Sincerely,

A handwritten signature in cursive script that reads "Thomas G. Mauk".

Thomas G. Mauk
County Executive Officer

Enclosure

cc: 2011-12 Orange County Grand Jury

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2010-2011 Grand Jury Report
Review of November 2, 2010 General Election Process
Registrar of Voters
Responses to Findings and Recommendations

Responses to Findings F.1 through F.7

F.1 The enhanced online training for poll workers is effective and complete.

Response: *Agrees with finding.*

F.2 The ROV was well prepared for the voter turnout at the 1,210 precincts and the VBM volume.

Response: *Agrees with finding.*

F.3 The support staff - Coordinators and RDT - were well trained and handled problem areas in a timely manner.

Response: *Agrees with finding.*

F.4 Security at both the collection centers and at the ROV was effective and no significant incidents occurred.

Response: *Agrees with finding.*

F.5 The VBM process was secure and no incidents or allegations of impropriety occurred to the Grand Jury's knowledge.

Response: *Agrees with finding.*

F.6 Increased automation and storage requirements have created a need for additional floor space at the Registrar of Voters headquarters.

Response: *Agrees with finding.*

F.7 The Electronic Voter Rosters being tested appear to offer increased efficiency and reduction in errors.

Response: *Agrees with finding.*

Responses to Recommendation R.1 through R.3

- R.1** The Registrar and his office are urged to maintain the excellent work acknowledged in this report and to continue delivering outstanding service to the public.

Response: The recommendation has been implemented.

This recommendation has been implemented with the full understanding that this is an ongoing process. The leadership of the Registrar of Voters will continue to push forward and be a standard bearer for election departments across the country. They acknowledge they can only do that by challenging themselves to constantly improve and create innovative approaches to bring their services to the public. They will continue to elicit feedback from stakeholders to advance the electoral process for the taxpayers of Orange County.

- R.2** Study consolidation of more operations at ROV headquarters and possibilities of increasing available space.

Response: The recommendation has been implemented.

This recommendation has been implemented with the full understanding that this is an ongoing process. The Registrar of Voters has leased additional short-term space located near their office. The utilization of the extra space worked well by providing space to prepare and proof supplies as well as being a perfect location for distributing election supplies to poll workers by appointment. The Registrar of Voters will continue to use this model and study all options until (and if) a permanent solution can be found.

- R.3** As budget constraints allow, explore implementation of Electronic Voter Rosters for all polling sites.

Response: The recommendation has been implemented.

This recommendation has been implemented with the full understanding that this is an ongoing process due, in part, to budget constraints. The Registrar of Voters is currently exploring the possibility of developing an in-house solution while weighing third party options as well. By creating and maintaining innovation, such as possibly developing electronic voter rosters in-house, the Registrar of Voters will continue to be at the forefront of election management in California and the United States.